

Washington State Department of Labor & Industries Provider Network Status Report (PNSR) Enhancement

The Department of Labor & Industries (L&I) is planning to enhance the Provider Network Status Report (PNSR), making it easier for report users to ascertain the appropriate network status for bill payment. After an initial discussion with a small group of stakeholders that have been involved with prior PNSR development, L&I would now like your feedback on the nature and timing of the change (see page 2 for contact information).

Background

The PNSR provides a progression of network status history, so self-insured employers can retrospectively resolve billing issues for previous dates of service. The [network bill payment](#) rules also allow the effective payment date for network statuses N07 (participating) and N08 (provisional) to be retroactive to the date that L&I received the provider's application. This will typically be the "begin date" of statuses N01, N02 or N03 in a provider's PNSR record.

Problem

Due to N07 and N08 network statuses being retroactive to an earlier date, the current PNSR network status (displayed in the "program code" column) will many times not be the same as the effective network status for payment purposes. While self-insured organizations could program their own systems to determine the appropriate network status for payment for these cases, L&I has developed a way to more easily determine and/or import the "effective payment network status" from the PNSR and also still retain the network status history as it currently appears in the data.

Key Features of the PNSR Enhancement

Pages 3-5 of this document provide examples of how the report will change, however here are the highlights:

- PNSR record layout and data elements remain the same, EXCEPT.....
- A new "payment code" column is added to the end of the record. This would display the correct network status for payment purposes, with begin and end dates that are the same as the network statuses already in the report. Hence, when an N07 or N08 status becomes effective and retroactive to an earlier date, it will be reflected in the payment code column.
- L&I will provide test files for users and sufficient lead time for testing prior to replacing the current PNSR.

Please send feedback and questions to David Overby at David.Overby@Lni.wa.gov by **April 12, 2013**. While general feedback is certainly welcome, feedback on the following would also be helpful:

1. **Would the addition of the “payment code” column make it easier for your organization to determine payment eligibility, especially for providers in N08 or N07 status?**
2. **For those organizations planning to import the tab-delimited or XML PNSR into their systems, would the enhanced version of the PNSR (with new payment code column added to the end of the record) still allow you the flexibility to either use that new information, or alternatively, import the PNSR record without using the new column?**
3. **About how much lead time would you need before L&I replaced the current version of the PNSR with the new one?**

If you would like to become more familiar with the PNSR, prior to giving feedback, please go to the [PNSR webpage](#). The Questions and Answers in particular will give you a broad overview.

Thanks for taking the time to provide feedback.

Sincerely,
David Overby
Manager, Program Analysis & Development
Health Services Analysis
Washington State Department of Labor and Industries

Example #1 of enhanced PNSR Record Layout

This provider already had an L&I Provider ID (pre 2013), but chose not to apply to network. He was given an N05 status effective 1/1/2013, which allows for just the initial visit. At this point, the provider's network status in the program code column is the same as in the new payment code column. The new PNSR record would look like this:

New column

npi_num	prvdr_id	full_prvdr_name	first_name	middle_name	last_name	provdr_type_code	prvdr_spec_code	program_code	program_begin_date	program_end_date	payment_code
123456789	54321	WELBY MARCUS MD	MARCUS	G	WELBY	20	08	N05	1/1/2013	12/31/2099	N05

The provider then changed their mind and applied to the network on 1/11/2013 and was given an N02 status. N02 still only allows for initial visit. The network statuses in the program code column are still the same as the payment code column. At this point, Dr. Welby's PNSR record would appear like this:

npi_num	prvdr_id	full_prvdr_name	first_name	middle_name	last_name	provdr_type_code	prvdr_spec_code	program_code	program_begin_date	program_end_date	payment_code
123456789	54321	WELBY MARCUS MD	MARCUS	G	WELBY	20	08	N05	1/1/2013	1/10/2013	N05
123456789	54321	WELBY MARCUS MD	MARCUS	G	WELBY	20	08	N02	1/11/2013	12/31/2099	N02

Dr. Welby was approved to be in the network on 2/12/2013 and was given an N07 status. When this occurred, although the previous network statuses in the program code column remained intact, the network status in the new payment code column became retroactive back to the begin date for N02 (aka application date). Also, notice that N07 did NOT become retroactive all the way back to the N05 period in the payment code column, which preceded the provider's network application date. Here's how Dr. Welby's PNSR record would appear after attaining N07 network status:

npi_num	prvdr_id	full_prvdr_name	first_name	middle_name	last_name	provdr_type_code	prvdr_spec_code	program_code	program_begin_date	program_end_date	payment_code
123456789	54321	WELBY MARCUS MD	MARCUS	G	WELBY	20	08	N05	1/1/2013	1/10/2013	N05
123456789	54321	WELBY MARCUS MD	MARCUS	G	WELBY	20	08	N02	1/11/2013	2/11/2013	N07
123456789	54321	WELBY MARCUS MD	MARCUS	G	WELBY	20	08	N07	2/12/2013	12/31/2099	N07

Example #2 of enhanced PNSR Record Layout

This provider applied to the network on 3/15/2013 and received an N02 status, which only allows initial visit. At this point, the provider's network status in the program code column is the same as in the payment code column. The new PNSR record would look like this:

npi_num	prvdr_id	full_prvdr_name	first_name	middle_name	last_name	provdr_type_code	prvdr_spec_code	program_code	program_begin_date	program_end_date	payment_code
789456234	34598	CASEY BEN J	BEN	J	CASEY	20	01	N02	3/15/2013	12/31/2099	N02

Dr. Casey was then assigned provisional status (N08) on 4/3/2013. Provisional status is retroactive to the application date (begin date for N02), so although the program code column reflects the progression from N02 to N08, the payment code column reflects the retroactive assignment of N08. This is important because N08 allows for ongoing care. At this point, this provider's PNSR record would appear like this:

npi_num	prvdr_id	full_prvdr_name	first_name	middle_name	last_name	provdr_type_code	prvdr_spec_code	program_code	program_begin_date	program_end_date	payment_code
789456234	34598	CASEY BEN J	BEN	J	CASEY	20	01	N02	3/15/2013	4/2/2013	N08
789456234	34598	CASEY BEN J	BEN	J	CASEY	20	01	N08	4/3/2013	12/31/2099	N08

Dr. Casey was approved to be in the network on 5/16/2013 and given an N07 status. N07 status is also retroactive back to the application date. Now, previous network statuses in the program code column still remain intact, but the N07 network status in the new payment code column is retroactive back to the begin date for N02. Here's how the provider's PNSR record would appear after attaining N07 network status:

npi_num	prvdr_id	full_prvdr_name	first_name	middle_name	last_name	provdr_type_code	prvdr_spec_code	program_code	program_begin_date	program_end_date	payment_code
789456234	34598	CASEY BEN J	BEN	J	CASEY	20	01	N02	3/15/2013	4/2/2013	N07
789456234	34598	CASEY BEN J	BEN	J	CASEY	20	01	N08	4/3/2013	5/15/2013	N07
789456234	34598	CASEY BEN J	BEN	J	CASEY	20	01	N07	5/16/2013	12/31/2099	N07

Example #2 (continued)

Effective 11/1/2013, Dr. Casey decided to retire and close all of his L&I Provider ID's. Accordingly, his N07 status was end-dated effective 10/31/2013 and he received an N06 status (terminated) effective 11/1/2013. Although he closed all his L&I Provider ID's, Dr. Casey's record remains in the PNSR, so self-insurers can appropriately pay and/or resolve billing issues for dates of service preceding 11/1/2013.

npi_num	prvdr_id	full_prvdr_name	first_name	middle_name	last_name	provdr_type_code	prvdr_spec_code	program_code	program_begin_date	program_end_date	payment_code
789456234	34598	CASEY BEN J	BEN	J	CASEY	20	01	N02	3/15/2013	4/2/2013	N07
789456234	34598	CASEY BEN J	BEN	J	CASEY	20	01	N08	4/3/2013	5/15/2013	N07
789456234	34598	CASEY BEN J	BEN	J	CASEY	20	01	N07	5/16/2013	10/31/2013	N07
789456234	34598	CASEY BEN J	BEN	J	CASEY	20	01	N06	11/1/2013	12/31/2099	N06